

EHR Vendor Reference Report

eClinicalWorks

Reference Survey

How long have you used the EHR from [Vendor's Name]? _____ (months/years)

The following questions are rated 1-5, where 1=poor, 2=fair, 3=good, 4=very good, 5=excellent and N/A Not Applicable (0).

How would you rate the cost to benefit of the EHR to your practice? 1 - 2 - 3 - 4 - 5 - N/A

How would you rate your satisfaction with the EHRs ability to:

- 1) Review patient charts
- 2) Update and document patient charts
- 3) Order tests and review
- 4) Prescribe electronically
- 5) Provide clinical decision support (e.g., drug warnings, preventative care reminders, etc.)
- 6) Provide clinical/quality reporting (e.g., pay-for-performance, Bridges to Excellence, etc)

How would you rate the vendor on:

- 1) Implementation
- 2) Training
- 3) Support
- 4) Service

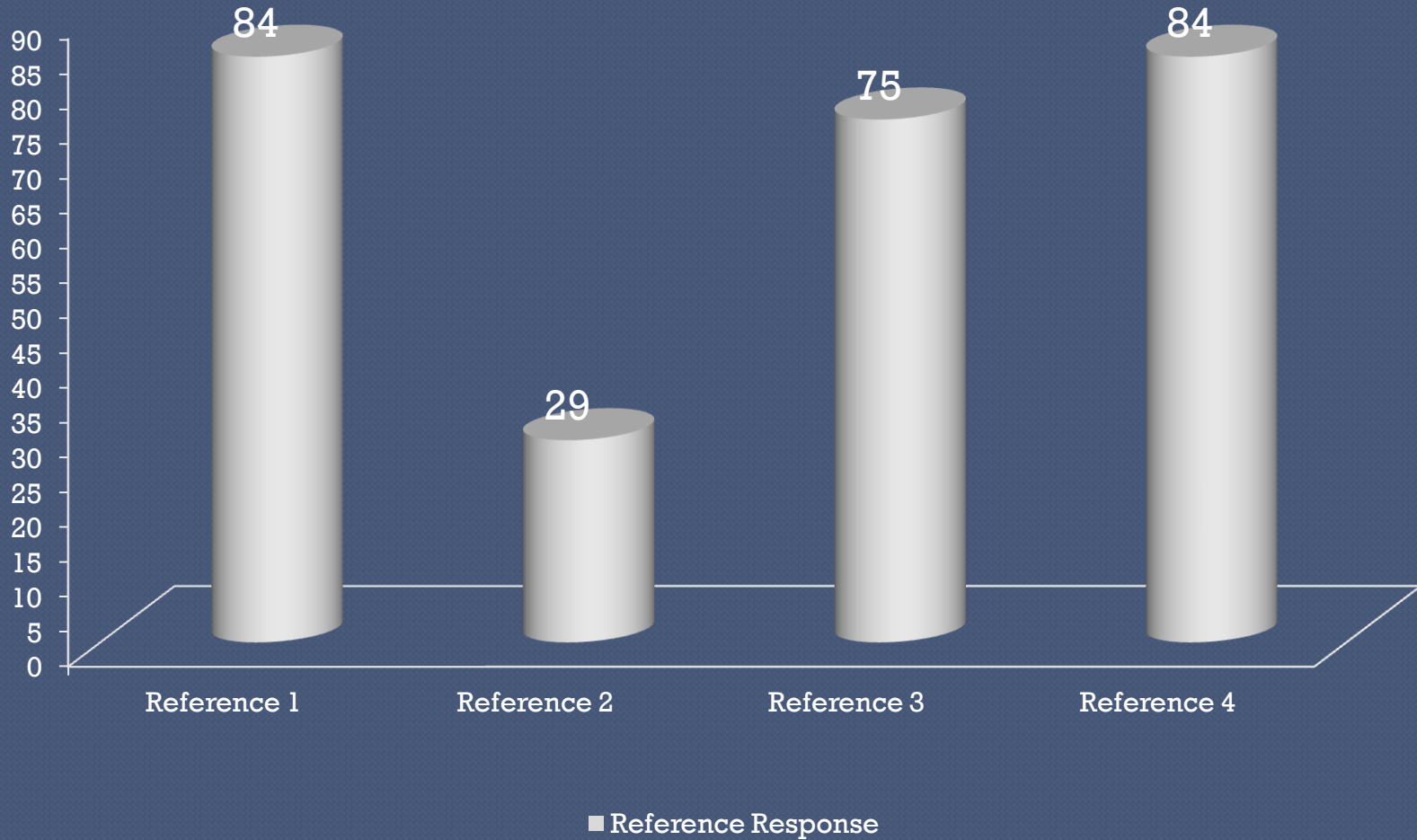
Would you purchase this system again? ☐ Yes ☐ No

Would you purchase from the same vendor again? ☐ Yes ☐ No

Product Evaluation

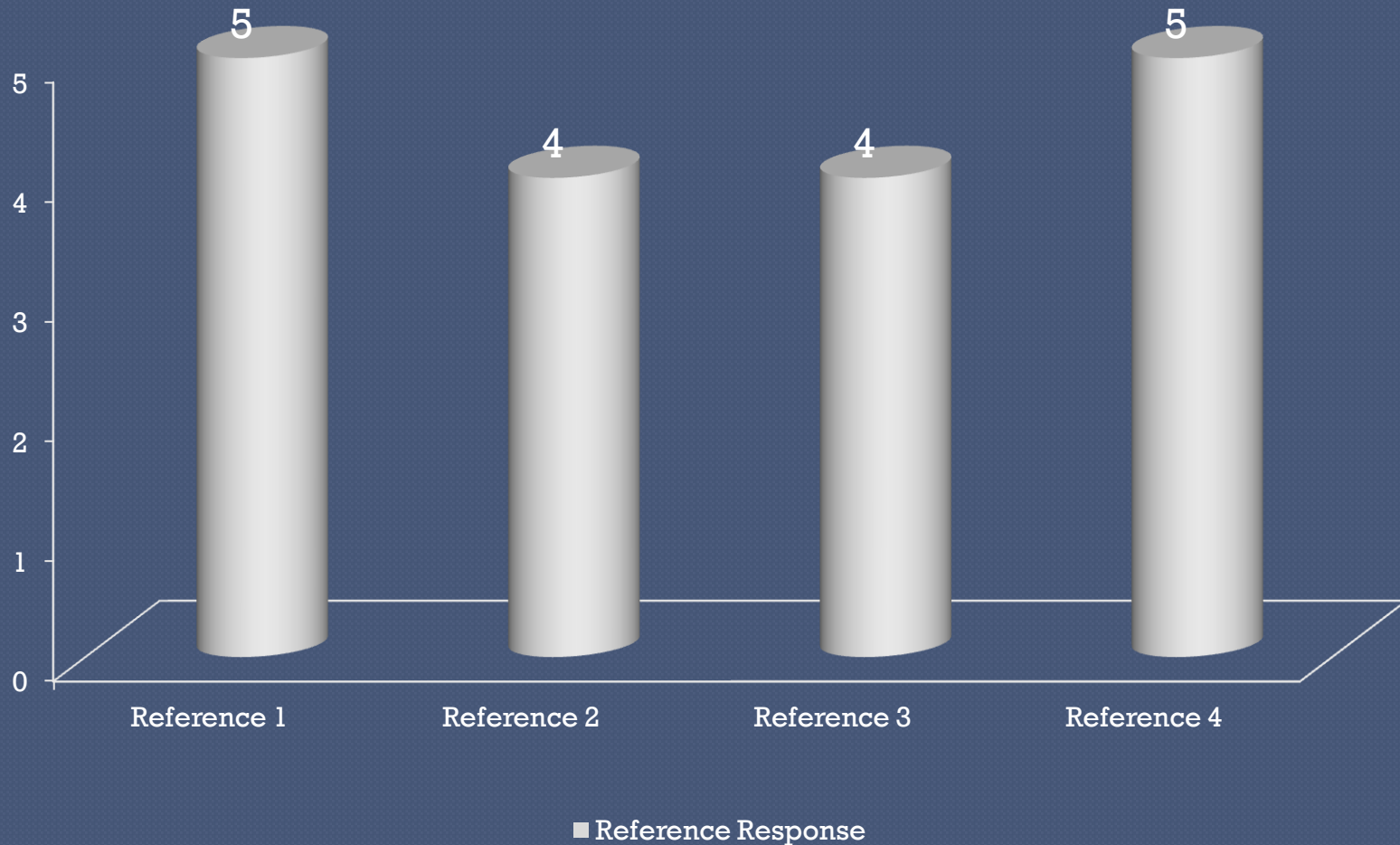
How long have you used the EHR?

Months



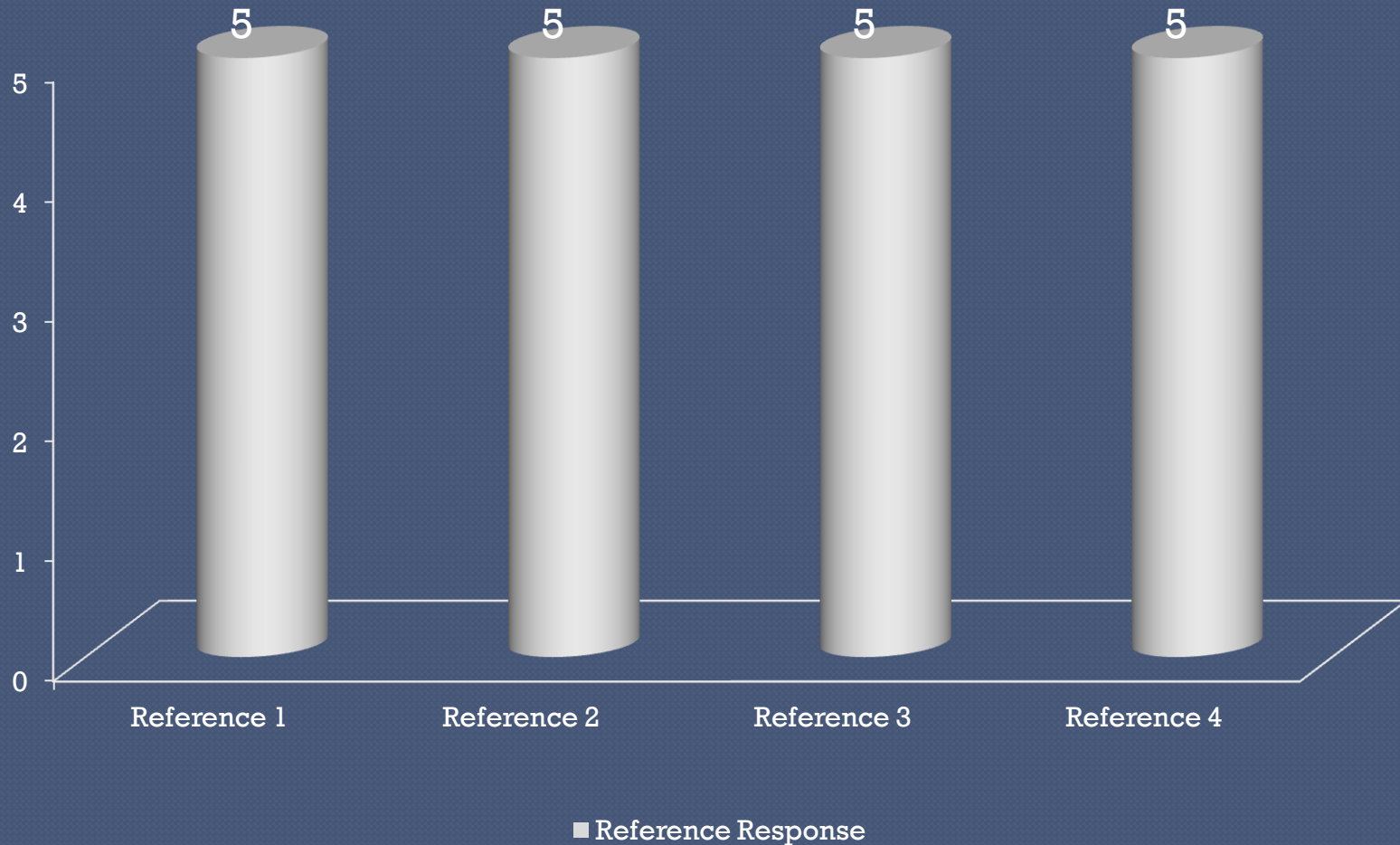
All information obtained from references provided by vendor.

How would you rate the cost to benefit ratio of the EHR?



Questions are rated 1-5, where: 0=No Response 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent
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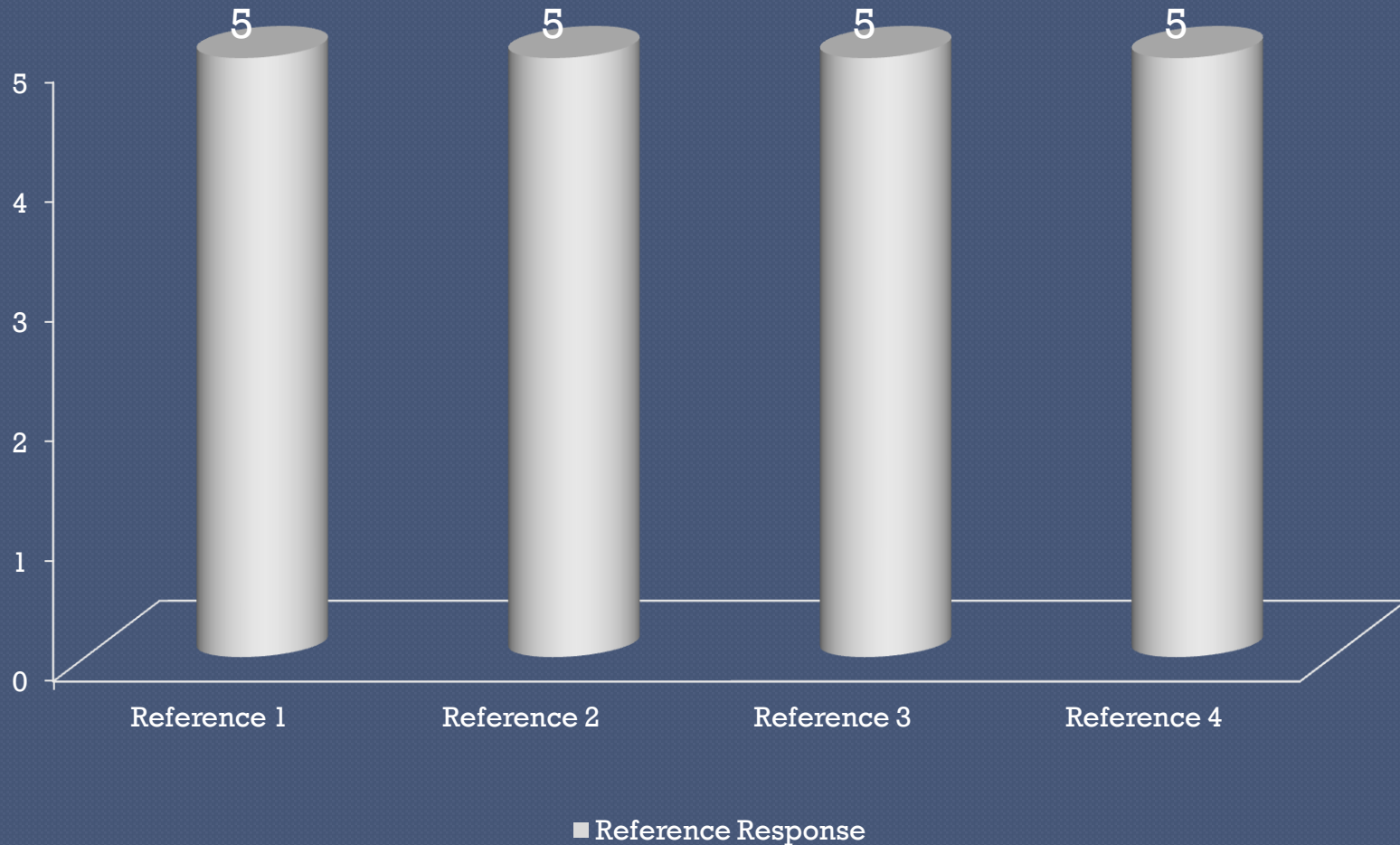
How would you rate your satisfaction with the EHRs ability to review patient charts?



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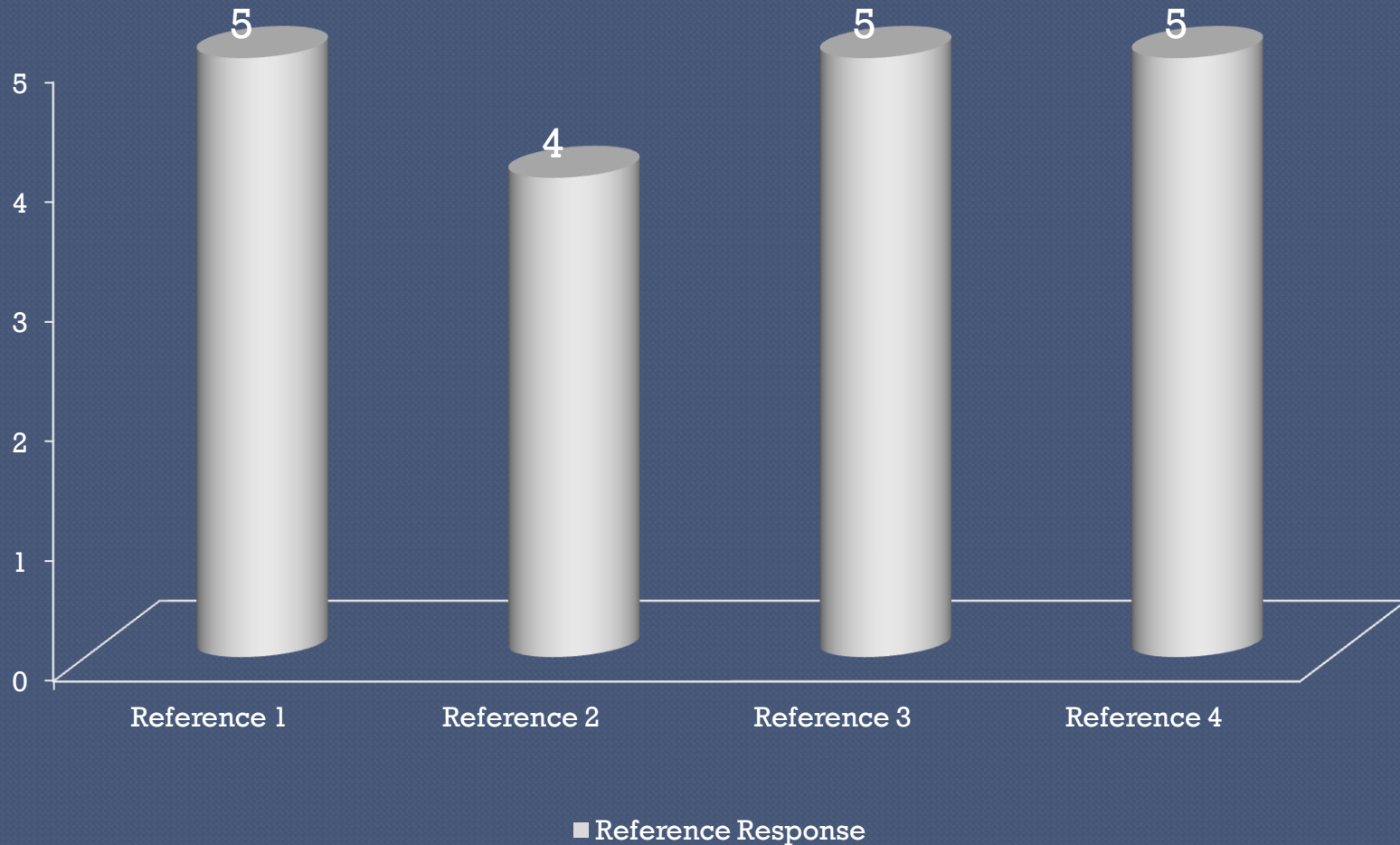
How would you rate your satisfaction with the EHRs ability to update and document patient charts?



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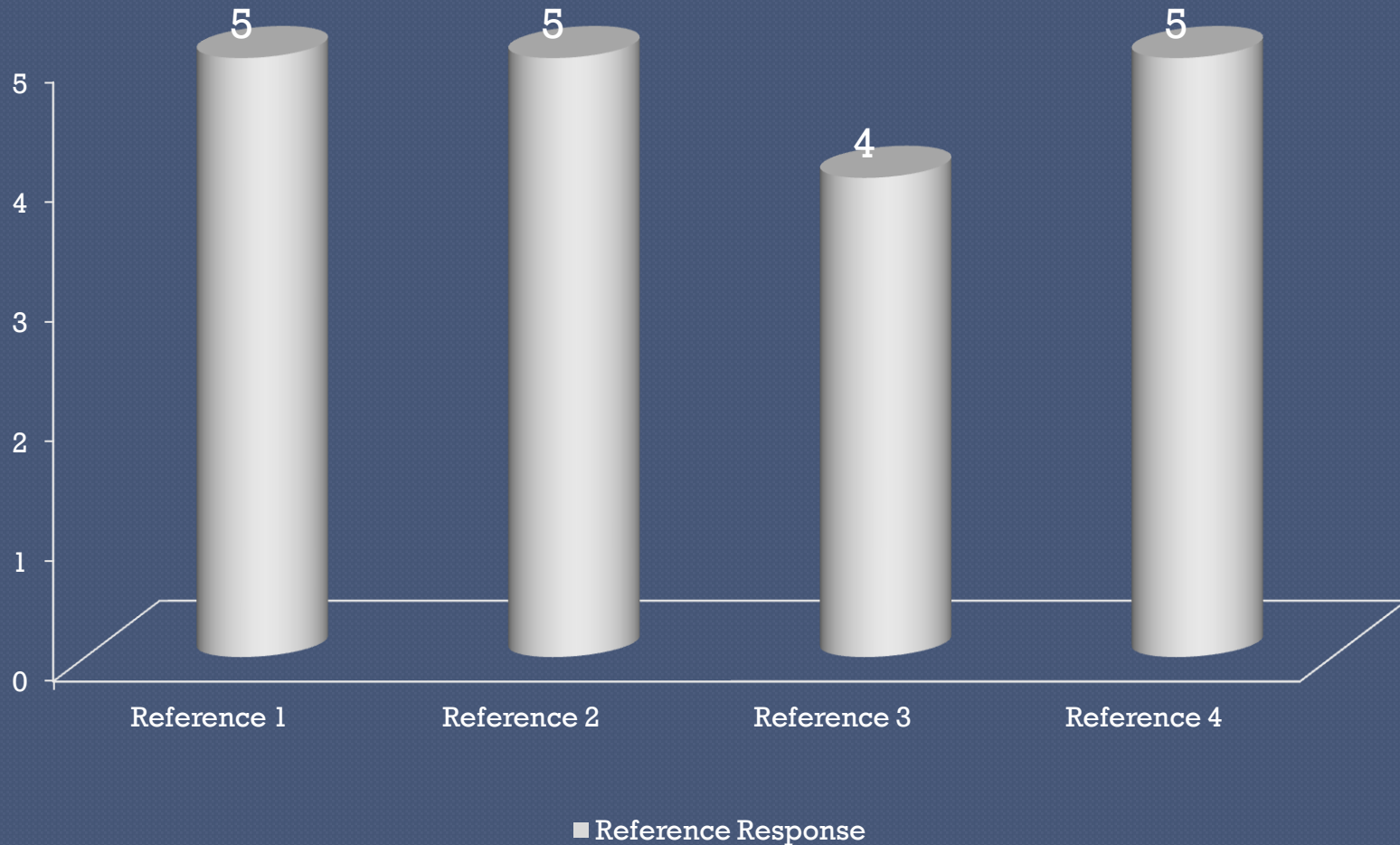
How would you rate your satisfaction with the EHRs ability to order tests and review results?



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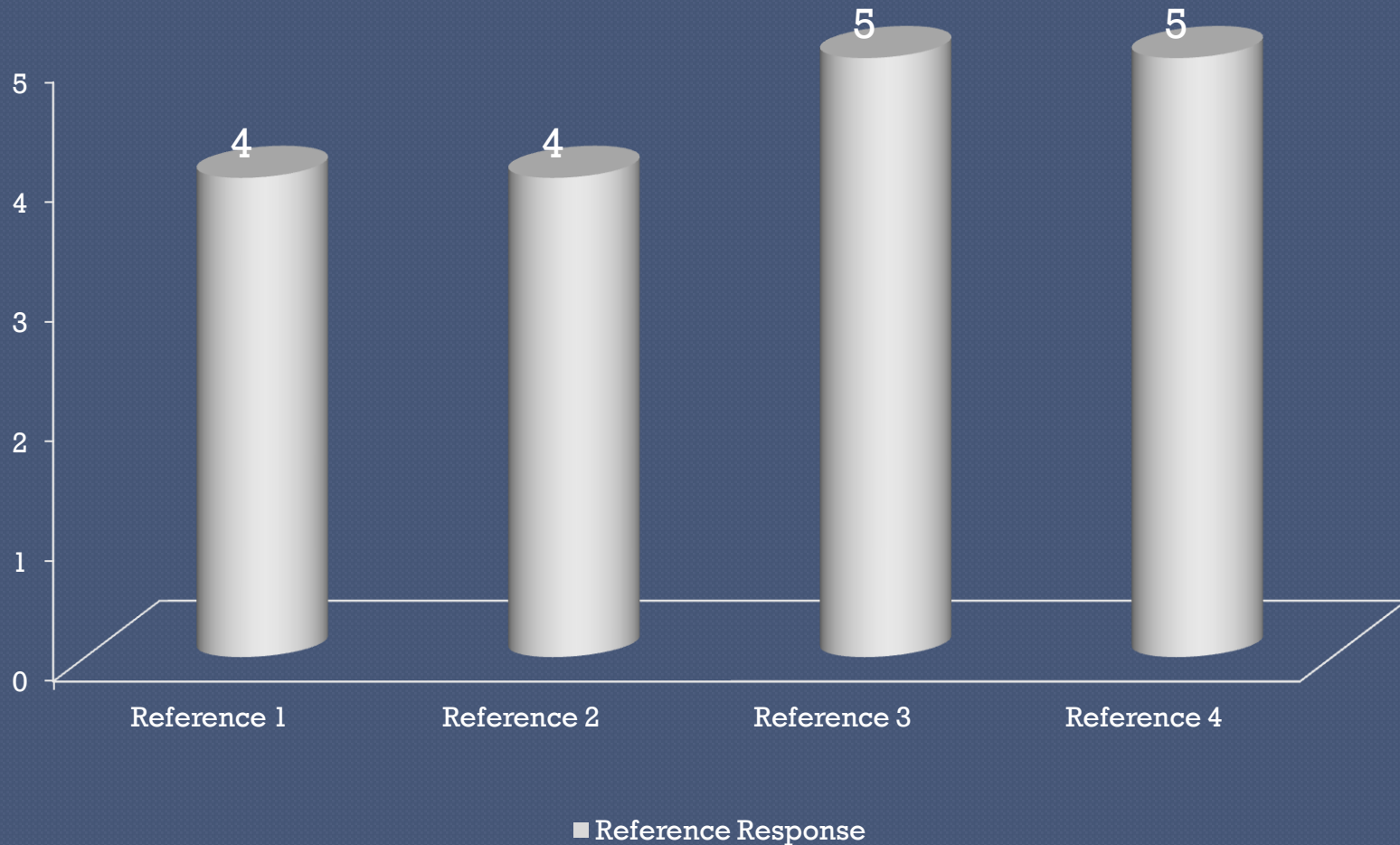
How would you rate your satisfaction with the EHRs ability to prescribe electronically?



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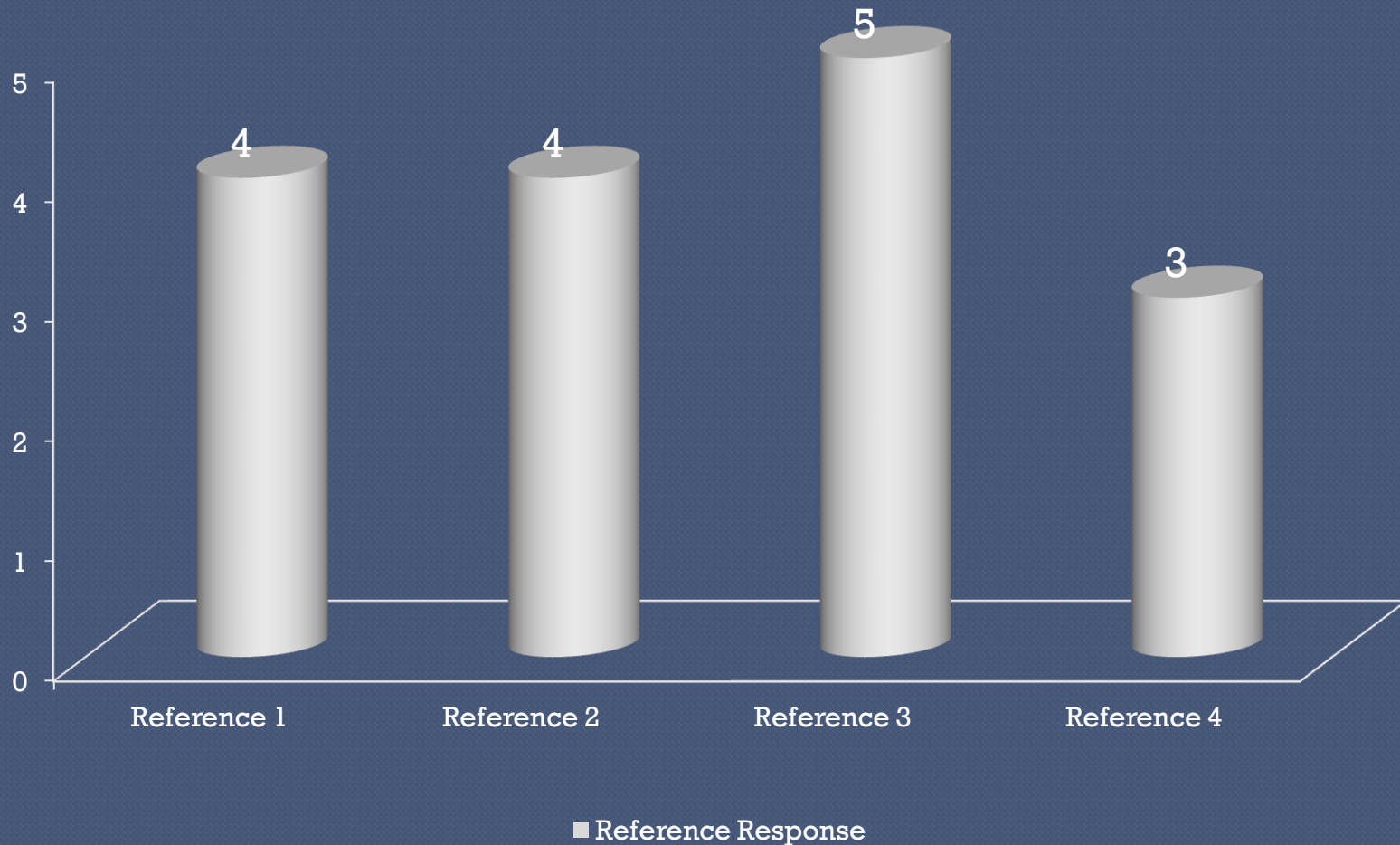
How would you rate your satisfaction with the EHRs ability to perform clinical decision support?



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How would you rate your satisfaction with the EHRs ability to perform clinical and quality reporting?

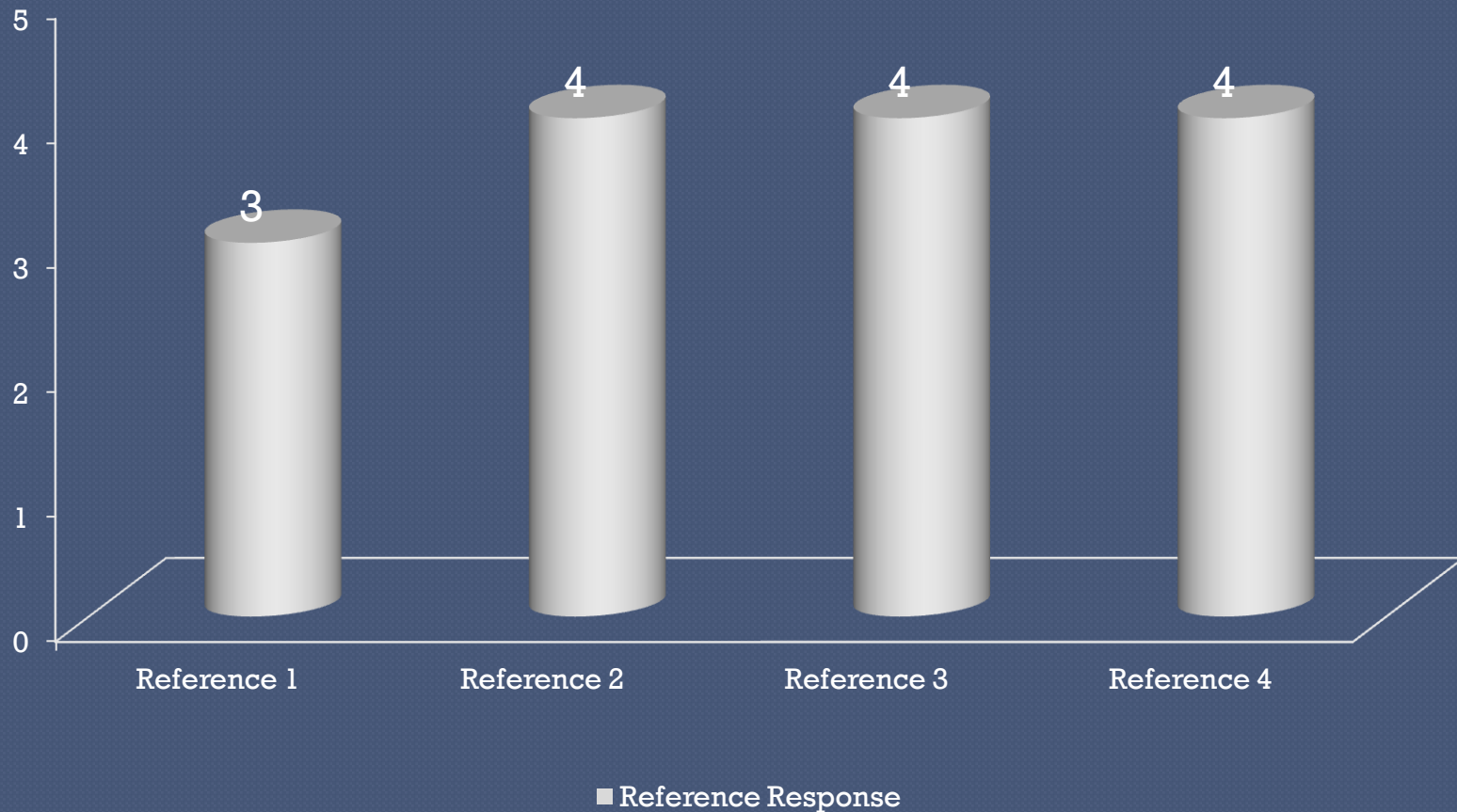


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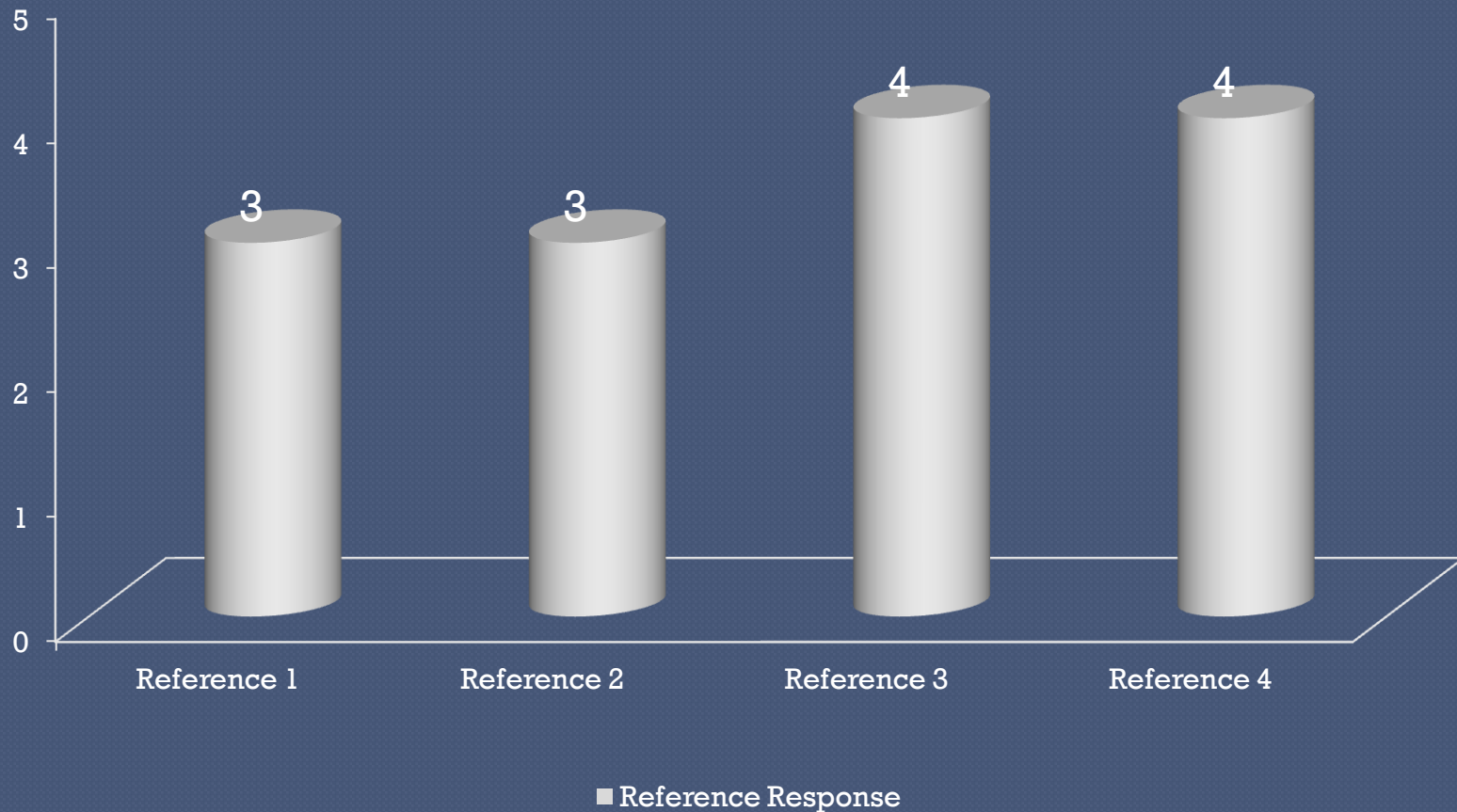
Vendor Evaluation

How would you rate the vendor on implementation?



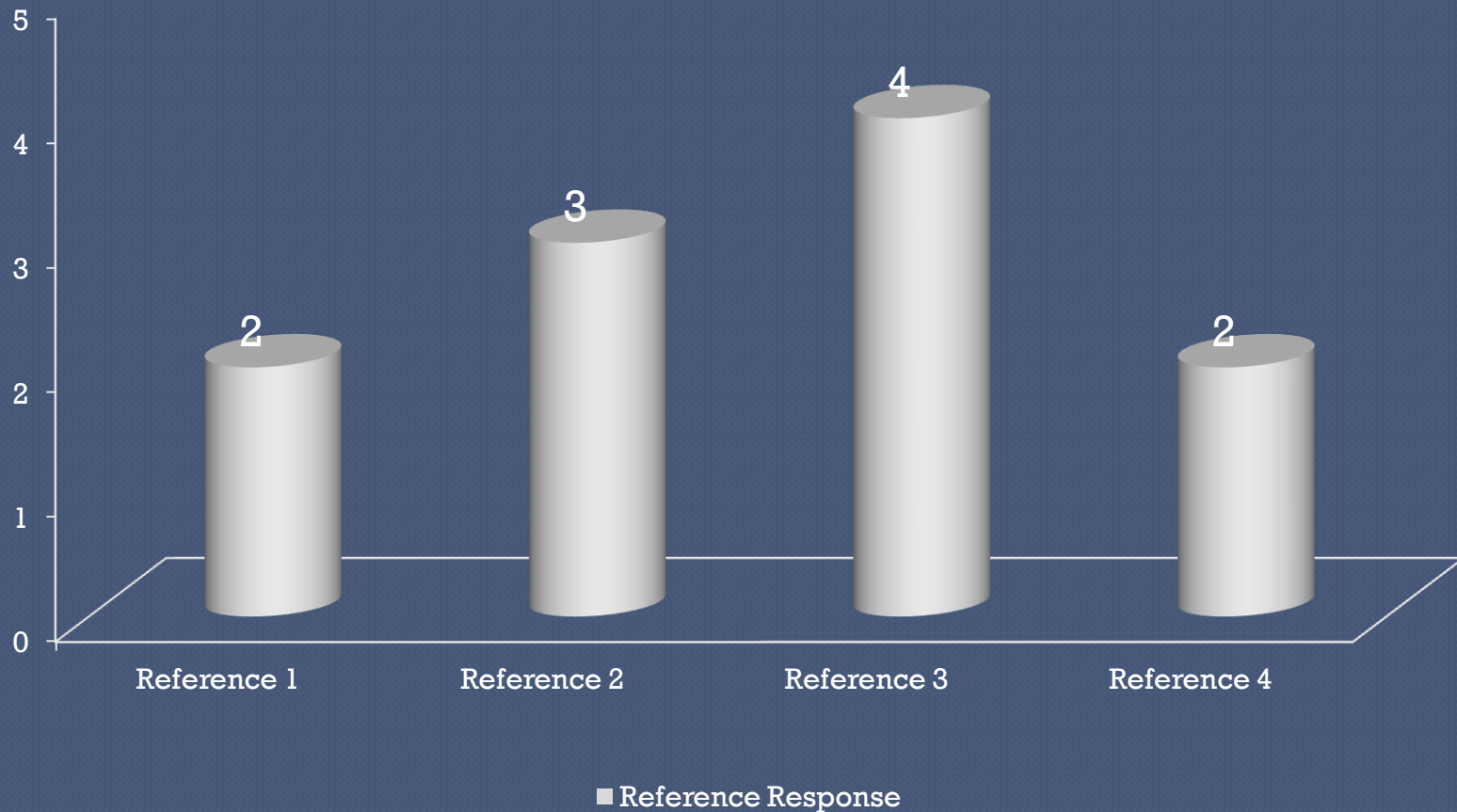
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All information obtained from references provided by vendor.

How would you rate the vendor on training?



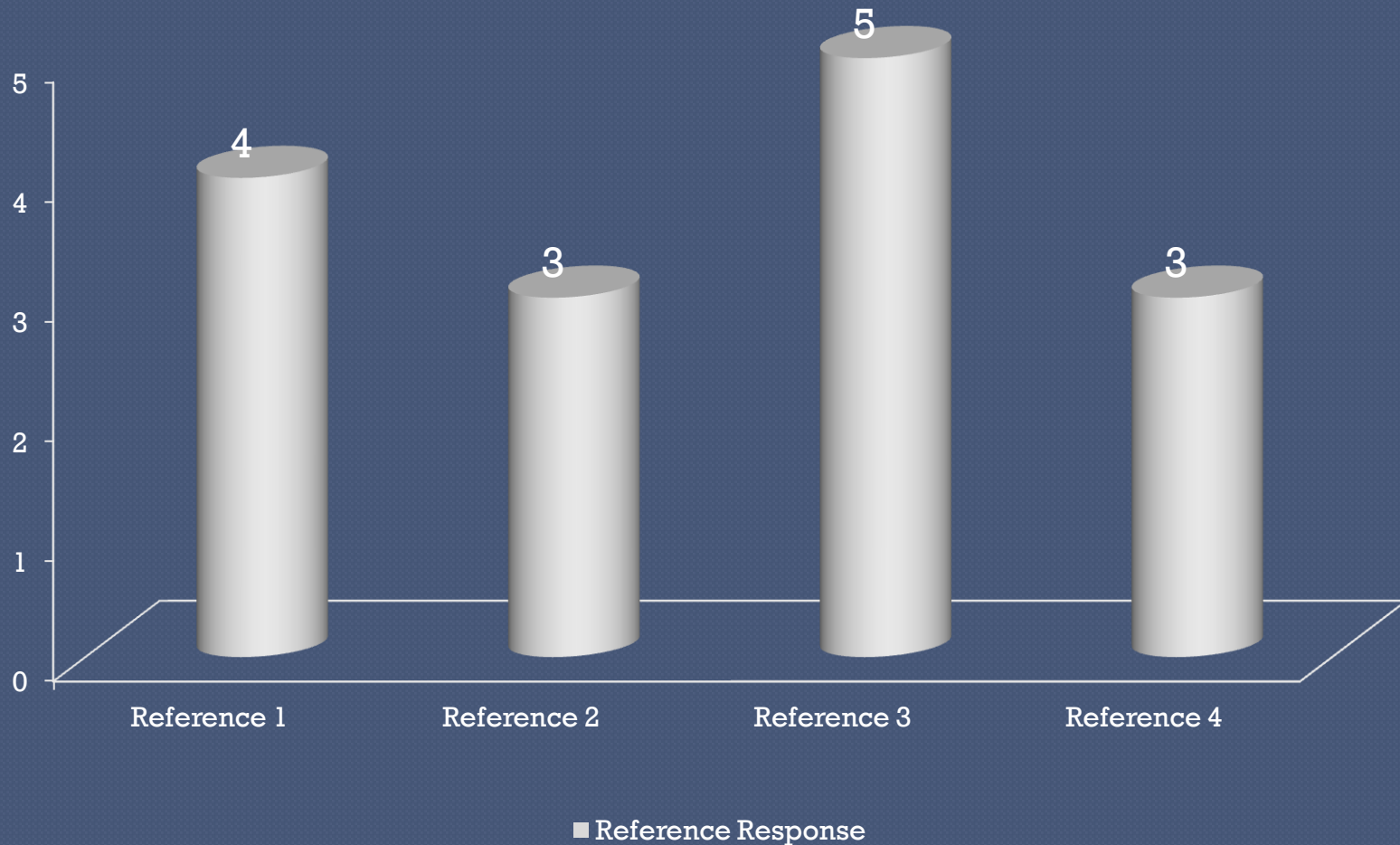
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How would you rate the vendor on support?



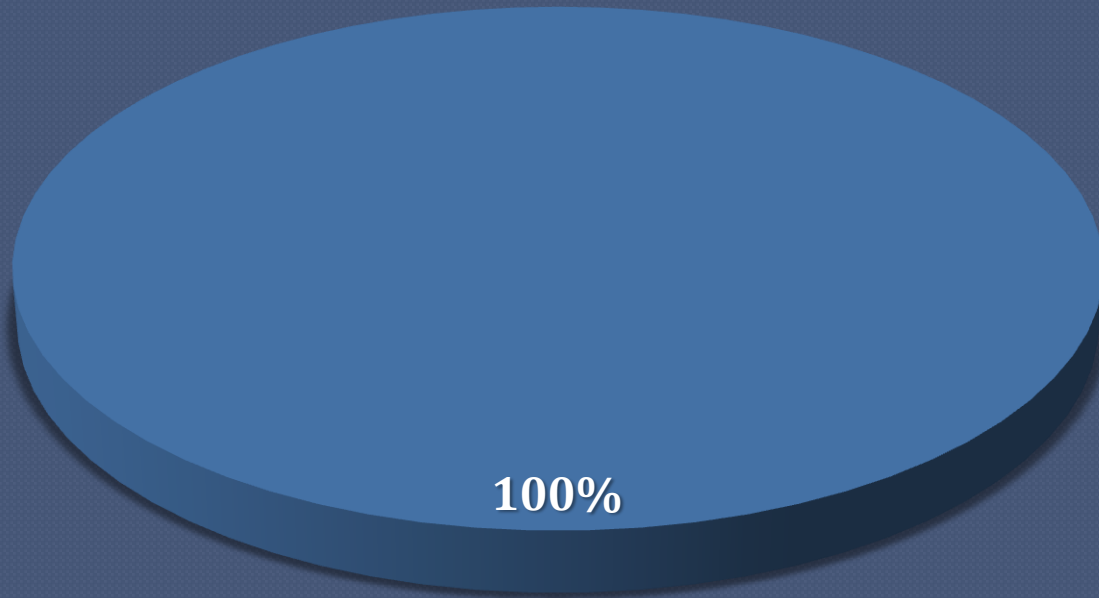
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How would you rate the vendor on service?



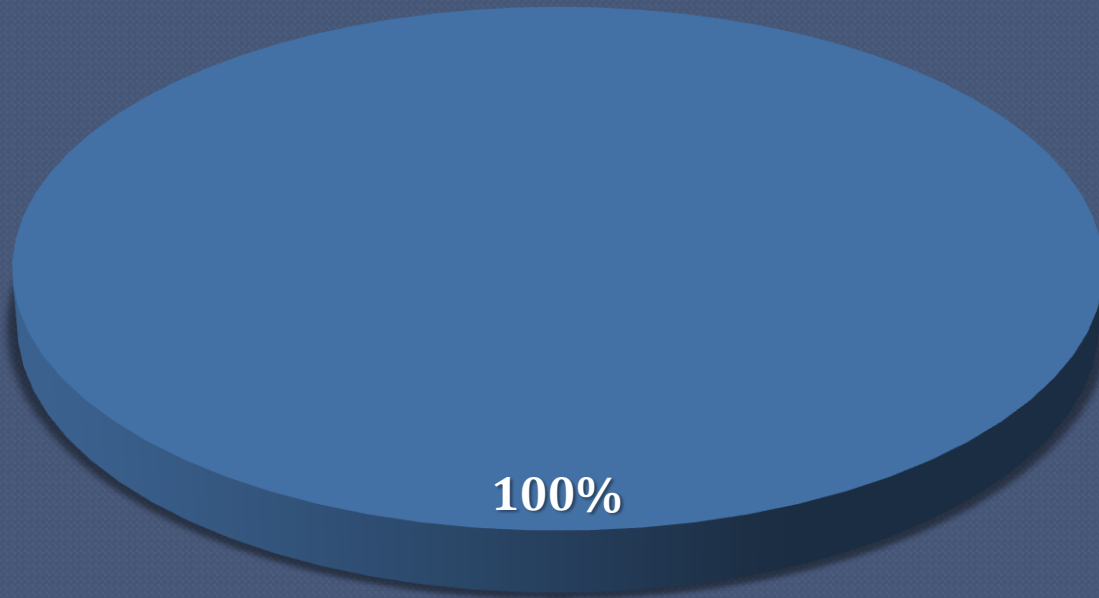
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Would you purchase this system again?



■ Yes ■ No

Would you purchase from the same vendor again?



■ Yes ■ No



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For more information visit:

<http://mhcc.maryland.gov/electronichealth/ehr/ehrvendors.html>